

Client Specific Approvers for SMART Request System - update for pdf 02_06_2025

Data Implementation Team approver	Shari Nadboy
**** IMPORTANT INFORMATION****	

PLEASE NOTE for DEV and TEST ONLY:

Narius Patel, Shaji Abraham, Boris Shvartsman, William Hawkins, Amgad Tadros, Geoff Schenkel can approve DEV & TEST access only for all clients except Boeing and LMC

CLIENT NAME	CALL CENTER APPROVERS	CGL - Client Group Leader	Ben Admin Svcs	ADDITIONAL SUPPORT
7 Eleven (BA7)(SEL 711)		Toni Ann Klimowicz		
AAA Cooper Transportation(S01 S01)		Jennifer Pardi / Kristina Zotz		
ACH RKS Scaling(ACH 001)		William Hawkins	Rasheed Owens	
ACS/Conduent (505)	Erla Mae Lares /Simone Vernon-Smith	Scott Galway / Shirley Pyatt / Jeffrey Degennaro	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
ADT	James Swartz/Shannon Cherry	Patrick Murphy / Jeffrey Degennaro	Rasheed Owens	
Adobe Systems, Inc.(ADB 648)				
Albertsons (see Safeway) SWY217		Patrick Murphy / Jeffrey Degennaro	Rasheed Owens	Doris Masters / Anita Swipes / Sheilesh Aggarwal / Sol Avila
Alliance for Audited Media(S02 S02)		Jennifer Pardi, Kristina Zotz		
Ameren	Shannon Cherry	Scott Galway		
Ameren H&W				
AMN Healthcare(AMN 522)		Toni Ann Klimowicz		
Amgen (AMG 187)	Shannon Cherry	Scott Galway / Shannon Cherry /Scott Heuss / Jeffrey Degennaro	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Amgen (BWC) (B17 B17)	Shannon Cherry		Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
ARAMARK(ARA 017)	Erla Mae Lares	Clint Monroe / George Wilson	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
ARAMARK (HCS)(A17 A17)	Erla Mae Lares	Clint Monroe	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
ARAMARK AUS (AUS051) SEE VESTIS below				
Arclin (S02 S02)		Jennifer Pardi, Kristina Zotz		
ASU (test client)				Boris Shvartsman, Shaji Abraham
Athene (ATH 603)	Shannon Cherry	Kristina Zotz/Shannon Cherry / Scott Heuss / Jeffrey Degennaro/ Joe Rosales	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Basic American(S03 S03)		Jennifer Pardi / Kristina Zotz		
Baxter 572				
Baxter HCS(A13 A13)				
BMPC		Diane Conarchy / Patrick Murphy		
BNY Mellon(BNY 122)				
Boeing – DB	Felecia Smith			
Boeing – DC (BOE 747)	Felecia Smith			
Broadridge Financial Solutions(BRD 641)				
BWC (Benefit Wallet Claims. Example B17)	Rose Hall / Roy Cirera	Gerald Conheaney		
Carlson Hotels (CAR A53)				
Carlson CWT (CWT889)				
Carlson Hotels(CAR 938)				
Carlson(CRL A02)				
Carlson, Inc. (HSA 806)(H32 H32)				
Carlson, Inc.(B32 B32)				
Carrier (CRR 034)	Shannon Cherry / Simone Vernon-Smith	Alan Geron	Rasheed Owens	Carolyn Hagg / Anita Swipes /Shailesh Aggarwal / Sol Avila
Chevron	Rose Hall			Anita Swipes / Shailesh Aggarwal / Sol Avila
Catholic Health Partners(CHP 339) See Mercy Health		Pradhant Bhardwaj / Scott Hultgren		Anita Swipes / Shailesh Aggarwal / Sol Avila
Cisco		Patrick Murphy		
Conduent (ACS 505)	Erla Mae Lares /Simone Vernon-Smith	Scott Galway / Shirley Pyatt / Jeffrey Degennaro	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila

Conduent (131) (B56 B56)	Erla Mae Lares /Simone Vernon-Smith		Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Conduent (HAS) (H57 H57)	Erla Mae Lares /Simone Vernon-Smith			Anita Swipes / Shailesh Aggarwal / Sol Avila
Corning (COR 023)	Shannon Cherry	Jennifer Pardi		
County of Orange	Rose Hall			
County of LA (COLA)(CLA 048)	Rose Hall	Scott Galway / Patrick Murphy / Jeffrey Degennaro/ George Wilson	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
County of LA(CLA A04)	Rose Hall	Patrick Murphy / George Wilson / Jeffrey Degennaro	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Crane Co(CRN 566)	Erla Mae Lares	Pradhant Bhardwaj	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Dana		Vikas Chaudhary / Patrick Murphy		
Deloitte(DEL 031)	Shannon Cherry	Scott Galway / Shannon Cherry / George Wilson / Toni Klimowicz / Kimberly Zuccarello / Ashish Vijayvergi / Cynthia Dawkins	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Delta/NW TBO (DLT 831)	Anthony Pulpalaan / Arlin Reyes	Arlin Reyes		Anita Swipes / Shailesh Aggarwal / Sol Avila
Dover(DOV 050)	Mary Grace Fernandez	Scott Galway / Scott Hultgren / Jeffrey Degennaro / Toni Klimowicz / Katie Pierce / Binita Parmar	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Dynegy(DYN 468)				
Edgewell(EPC 739)				
Edison (SCE 765)	Shannon Cherry	Clint Monroe/Jeffrey Degennaro	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Emergency Physician Prof(S19 S19)		Jennifer Pardi		
Energizer(ENR 599)				
Enpro Industries(S04 S04)		Jennifer Pardi / Kristina Zotz		
Evans Bank, N.A(S24 S24)		Jennifer Pardi		
ExxonMobil (EXX 730)	Erla Mae Lares/Clarence Bautista / Jennifer Johnson	Diane Conarchy / Toni Ann Klimowicz / Stacy Tancredi/ Ronald Hunte /Tibby Smith	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Fairbanks Morse, LLC (S26 S26)		Jennifer Pardi		
Federal-Mogul(FML 013)	Shannon Cherry	Pradhant Bhardwaj	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Fiserv(FSV 671)	Shannon Cherry	Vikas Chaudhary / Scott Galway / Scott Hultgren / Jeffrey Degennaro / Toni Klimowicz / Gwendolyn Davis / Katie Pierce	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
FISERV, INC. (BWC) (B51 B51)	Shannon Cherry			Anita Swipes / Shailesh Aggarwal / Sol Avila
FISERV, INC. (HAS (HB5 HB5)	Shannon Cherry			Anita Swipes / Shailesh Aggarwal / Sol Avila
Fluor(FLR 644)		Patrick Murphy		
Global Atlantic Financial Comp (GLF 058)		Diane Conarchy / Althea Sanders / Bela Makedonsky / Jennifer Pardi / Joe Rosales		
Fox Studios(FOX 008)				
Gold Client (079)		Rosemarie Basile /Irene Barrett/Joseph Dolan / George Wilson		
GSK TBO				
Harris Bank (HRB 695)		Jennifer Pardi		Anita Swipes / Shailesh Aggarwal / Sol Avila
Harris Corporation (ITT/Excelis 177)		Doris Masters		
Hospital Corp of America (HCA 157)	Stephen Vail	Scott Galway / Linda Tomczak / Jeffrey Degennaro / Christopher Sheppard / Erik Mendoza	Rasheed Owens	James Swartz / Anita Swipes / Shailesh Aggarwal / Sol Avila
HealthAct Compliance Solution (HCS)		Geoff Schenkel		
H-E-B (HEB 506)	Shannon Cherry	Jennifer Pardi / Jeffrey Degennaro	Rasheed Owens	
Honeywell - HW (665)		Wendy Cunningham / Robert Skulnik / Diane Conarchy / Tibby Smith / Timothy Gallagher / Melissa O'Malley Syden / Jeffrey Degennaro/ Diane Conarchy	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Honeywell - DB	Erla Mae Lares			Anita Swipes / Shailesh Aggarwal / Sol Avila
HSA(for Benefit Wallet (H) (B)) HSA003)	Erla Mae Lares			
Interstate Batteries(S05 S05)	Rose Hall / Roy Cirera	Gerald Conheeny / Melissa O'Malley Syden	Rasheed Owens	
IRIS (ADT SpinOff)(IRI 057)		Jennifer Pardi / Kristina Zotz		
		Patrick Murphy		
Iron Mountain (IRM 070)	Mary Grace Fernandez	Natheleen Chevalier / Heather Herrera /Jeffrey Degennaro		Anita Swipes / Shailesh Aggarwal / Sol Avila
Iron Mountain (A56 A56)	Mary Grace Fernandez	Natheleen Chevalier / Heather Herrera		Anita Swipes / Shailesh Aggarwal / Sol Avila

Justice Resource Institute(S06 S06)		Jennifer Pardi, Kristina Zoltz		
L3Harris(LTH 035)				Linda Tomczak / Doris Masters
L3 Technology(LTC 553)		Doris Masters		
L3 Technology(LTC 553) (DB)		Doris Masters		
Liberty Bank 2225(S07 S07)		Jennifer Pardi / Kristina Zoltz		
LMC 879 DB	Bonita Holliday / Jennifer Johnson / Erik Mendoza	Diane Conarchy /Anna Bulanahgui/ Mike Speer / George Wilson	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
LMC 879 HW	Bonita Holliday / Jennifer Johnson / Erik Mendoza	Diane Conarchy /Anna Bulanahgui/ Mike Speer / George Wilson	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
LMC SHRO/LOA	Bonita Holliday / Jennifer Johnson / Erik Mendoza	Diane Conarchy /Anna Bulanahgui /Mike Speer / George Wilson	Rasheed Owens	Elena Locantore /Anita Swipes /Shailesh / Sol Avila
Loeb & Loeb(S20 S20)		Jennifer Pardi		
Loomis Sayles and Co(S08 S08)		Jennifer Pardi / Kristina Zoltz		
	James Swartz/Shannon Cherry	Patrick Murphy / Jeffrey Degennaro	Rasheed Owens	Additional support Peter Aquilio, Ann-Marie Smith / Anita Swipes / Shailesh Aggarwal / Sol Avila
MARS(MAR 014)				
Mars (HCS)(A27 A27)	Shannon Cherry	Patrick Murphy	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Martin Marietta Materials (MMM)				
Merck (Sherling Plough SPL129)		Pradhant Bhardwaj		
		Scott Galway / Pradhant Bhardwaj / Scott Hultgren / Jeffrey Degennaro	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Mercy Health (CHP 339)				
Michelin (BWC 135)(B46 B46)	Jennifer Johnson / Shannon Cherry			Anita Swipes / Shailesh Aggarwal / Sol Avila
Michelin(MCH 069)	Jennifer Johnson /Shannon Cherry	Jeffrey Degennaro / Charles Maccia	Rasheed Owens	Anita Swipes / Sheilesh Aggarwal / Sol Avila
Mission(MIS 032)		Scott Galway		
Ministers and Missionaries (MBB 419)		Todd Hebert / Jennifer Pardi	Rasheed Owens	
Motorola Mobility HW				
Mott MacDonald(S09 S09)		Jennifer Pardi / Kristina Zoltz		
National Assoc of Broadcasters(S10 S10)		Jennifer Pardi / Kristina Zoltz		
Natixis North America(S11 S11)		Jennifer Pardi / Kristina Zoltz		
N.A.(S24 S24)		Jennifer Pardi		
Newbury Corporation(S12 S12)		Jennifer Pardi / Kristina Zoltz		
Newell Brands(NWB 611)	Jennifer Johnson	Shirley Pyatt / Jeffrey Degennaro / Shannon Cherry	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Newell Brands (HSA - 133) (H79 H79)	Jennifer Johnson	Shirley Pyatt / Jeffrey Degennaro		Anita Swipes / Shailesh Aggarwal / Sol Avila
Newell Brands (BWC) (B42 B42)	Jennifer Johnson	Shirley Pyatt / Jeffrey Degennaro		Anita Swipes / Shailesh Aggarwal / Sol Avila
New York Presbyterian Queens(NYQ A35)		Pradhant Bhardwaj		Anita Swipes / Shailesh Aggarwal / Sol Avila
New York Presbyterian(NYP A10)		Pradhant Bhardwaj	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Nexans USA Inc.(S13 S13)		Jennifer Pardi / Kristina Zoltz		
NY Methodist Hospital(NYH 265)		Pradhant Bhardwaj	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
NY Presbyt Queens Hosp(NYQ 004)		Pradhant Bhardwaj	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
NYU Hospital Center(NYU 006)		Pradhant Bhardwaj	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Nintendo of America 1784(S16 S16)		Jennifer Pardi, Kristina Zoltz		
Northwestern Memorial Hospital(NMH 567)				
Procter and Gamble - P&G	Shannon Cherry	Patrick Murphy		Anita Swipes / Shailesh Aggarwal / Sol Avila
Procter & Gamble (HSA) (H80 H80)	Shannon Cherry			Anita Swipes / Shailesh Aggarwal / Sol Avila
Panera Bread (New)				
Parker Hannifin				
PGA Tour(S14 S14)		Jennifer Pardi, Kristina Zoltz		
PGE (BA7 Client)(PGE 167)				
Praxair US		Jennifer Pardi		
PwC (769)		Vikas Chaudhary		
Raytheon(RTH 540)	Shannon Cherry	Alan Geron / Elizabeth Gipson / Scott Hultgren	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Raytheon(BWC 137) (B48 B48))	Shannon Cherry	Scott Hultgren		Anita Swipes / Shailesh Aggarwal / Sol Avila
Redstone Federal Credit Union(S27 S27)		Jennifer Pardi		
Reed Smith		Todd Hebert		
Reinsurance Group of America (RGA 061)		Diane Conarchy / Joe Rosales		
Reynolds Services Inc(REY 473)	Shannon Cherry	Mike Speer / Shannon Cherry / Scott Galway	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Rite Aid(RAD 018)	Shannon Cherry	Christopher Sheppard / Richard Cavalli		Anita Swipes / Shailesh Aggarwal / Sol Avila
Rite Aid(RAD A20)	Shannon Cherry	Christopher Sheppard / Richard Cavalli		Anita Swipes / Shailesh Aggarwal / Sol Avila
Rogers Group (S25 S25)		Jennifer Pardi		
Safeway (now Albertsons) SWY217		Patrick Murphy / Jeffrey Degennaro	Rasheed Owens	Doris Masters / Anita Swipes / Sheilesh Aggarwal / Sol Avila
Sage North America(SGE 707)	Simone Vernon-Smith	Rebecca Rizzo / Jeffrey Degennaro	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila

Sage North America (A29 A29)	Simone Vernon-Smith			Anita Swipes / Shailesh Aggarwal / Sol Avila
Sage North America (B36 B36)	Simone Vernon-Smith			Anita Swipes / Shailesh Aggarwal / Sol Avila
Sage North America (HSA 810) (H36 H36)	Simone Vernon-Smith			Anita Swipes / Shailesh Aggarwal / Sol Avila
SAIC(SAI 010)	Shannon Cherry	Scott Galway / Vikas Chaudhary / Christopher Sheppard / Jeffrey Degennaro		Anita Swipes / Shailesh Aggarwal / Sol Avila
SAIC (BWC 815) (B57 B57)	Shannon Cherry			Anita Swipes / Shailesh Aggarwal / Sol Avila
SAIC (HAS) (HB7 HB7)	Shannon Cherry			Anita Swipes / Shailesh Aggarwal / Sol Avila
Sanden International USA, Inc (S28 S28)		Jennifer Pardi		
Schwab Mid-Market(SHB SHB)		Jennifer Pardi, Kristina Zotz		
Scotts (SCT582)		Scott Galway	Rasheed Owens	Linda Tomczak / Anita Swipes / Shailesh Aggarwal / Sol Avila
Scotts Company (A11 A11)			Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Scotts Company (BWC) (B35 B35)				Anita Swipes / Shailesh Aggarwal / Sol Avila
Scotts Company (HSA 809) (H35 H35)				Anita Swipes / Shailesh Aggarwal / Sol Avila
(Seven Eleven) 7-Eleven				
Sharp Electronics Corporation(S15 S15)		Jennifer Pardi / Kristina Zotz		
Shire (DB)(SHE 020)				
Shire/Baxalta(SHR 756)				
Shire(A52 A52)				
Society for Human Resource(S21 S21)		Jennifer Pardi		
Southco Inc. 3005(S17 S17)		Jennifer Pardi / Kristina Zotz		
SPX (412)	James Swartz / Shannon Cherry	Vikas Chaudhary / Scott Galway / Shirley Pyatt	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
SPX FLOW	Shannon Cherry			Anita Swipes / Shailesh Aggarwal / Sol Avila
SPX (813) (B61 B61)	Shannon Cherry			Anita Swipes / Shailesh Aggarwal / Sol Avila
SPX FLOW, Inc. (BWC) (B38 B38)	Shannon Cherry		Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
SPX Corporate (HAS) (HB8 HB8)	Shannon Cherry			Anita Swipes / Shailesh Aggarwal / Sol Avila
Stanford University(STN 867)		Scott Galway		
Summit Orthopedics(S22 S22)		Jennifer Pardi		
TBO Client Support				
TBO STARS training		Vivek Sharma		
TECO (TEC 027)	Shannon Cherry		Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
thyssenKrupp Materials NA Inc(TKM A55)		Patrick Murphy		
Triumph(TRH 016)			Rasheed Owens	
UAW Retiree Med Trust VEBA (T)				
UIL Holdings Corporation(UIL 771)				
ULA				
US Courts(USC 030)	Shannon Cherry	Scott Galway	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
US Courts (BWC) (B62)	Shannon Cherry		Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
U.S. Steel (dbConnect) (USS 053)	Rose Hall			Anita Swipes / Shailesh Aggarwal / Sol Avila
U.S. Steel (A47 A47)	Rose Hall			Anita Swipes / Shailesh Aggarwal / Sol Avila
U.S. Steel (HH8 HH8)	Rose Hall			Anita Swipes / Shailesh Aggarwal / Sol Avila
University Of Pittsburg(UOP 158)		Kristina Zotz	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
USAA (USA 805)				
United Airline (UAL 071)		Diane Conarchy		
United Technologies Corporatio(UTC 015)	Shannon Cherry / Simone Vernon-Smith	Carolyn Hagg/Alan Geron	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Veritiv(VTV 902)				
Verizon Wireless)VR2033)	Arlin Reyes/Beverly Albor / Crystal Vega	Matthew Mitchell / Donna Pikora / Raj Giddi / Julie Kalaikai / Jon Hopkins	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Verizon (BWC 140)(BVZ B49)	Arlin Reyes/Beverly Albor/ Crystal Vega	Julie Kalaikai		Anita Swipes / Shailesh Aggarwal / Sol Avila
VESTIS (VES051)	Erla Mae Lares	Rosemarie Basile / George Wilson / Clint Monroe	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Walgreens(WAL 019)		James Bentley	Rasheed Owens	
Washington Permanente Medical(S18 S18)		Jennifer Pardi / Kristina Zotz		
Westinghouse (VEBA)				
Wiley (WLY637)				
Williams-Sonoma (WSI 289)		Vikas Chaudhary / Jeffrey Degennaro	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Williams-Sonoma Inc. (HAS) (HC1 HC1)				Anita Swipes / Shailesh Aggarwal / Sol Avila
Xerox TBO (210)	Erla Mae Lares/ Shannon Cherry	Prashant Bhardwaj / Scott Hultgren / Jeffrey Degennaro / Toni Klimowicz / Binita Parmar	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Xerox (130) (B55 Brr)TBO (210)	Erla Mae Lares/ Shannon Cherry	Scott Galway / Scott Hultgren	Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila
Xerox Corp. (HSA) (HA0 HA0)	Erla Mae Lares/ Shannon Cherry		Rasheed Owens	Anita Swipes / Shailesh Aggarwal / Sol Avila

Yellow - Restricted Clients				
Transaction Processing Requests - All but restricted clients		Rasheed Owens		Rahul Kumar, Tajweez Ashraf, Arun Pandey, Kapil Kumar, Ashu Walia., Alok Shah, Amit Mall, Prashant Bhardwaj, Prahlad Prabhakaran, Ravi Baranwal, Ramandeep Singh, Vikas Chaudhary, Naveen Kumar, Ravi Nunna, Ajay Kumar, Brij Mohan
320 form not client specific				Rasheed Owens
India HRS HW Operations - All but restricted clients				Vikas Chaudhary, Sandeep Garg, Krishor Mehra
SPRING OE 2022 (RAD, WSI) - *NO* US COURTS approval		Joy Smith		
Approver for all but Restricted Clients				
Buck (non-client) - 510 forms				